

Optimizing Healthcare Inventory Distribution

Challenge:

The client had a substantial amount of medical inventory ready for distribution, but it was held up due to inefficiencies in their distribution system request initiation process. With tight timelines and resource constraints, the client required external support to resolve the backlog.

Objective:

The goal was to resolve the distribution backlog within six months by deploying a team of four resources.

Industry: Healthcare

Approach:

AffinityCore was brought on board to assist with this project. The AffinityCore team quickly integrated, receiving domain-specific training within five days. The team then began initiating the necessary requests within the client's system, ensuring that all relevant information was included. Requests were pushed through the approval workflow efficiently, and the implementation and closure of requests were completed in a timely manner.

Implementation:

- **Training:** The team completed the client's domain-specific training within five days, reducing onboarding time by 30% compared to the standard training period.
- **Request Processing:** Requests were initiated and processed within the system, with an average processing time of 24 hours per request, ensuring all necessary information was included.
- **Approval Workflow:** Requests were pushed through the approval process smoothly, achieving an 85% approval rate on the first submission.
- **Distribution Activation:** Approved requests were implemented to open the distribution channels, leading to a 50% reduction in distribution delays.

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Expertise Provided by AffinityCore:

- Project Management
- Data Management
- Process Optimization
- Healthcare Distribution Systems
- Regulatory Compliance
- System Integration

Results:

- **Accelerated Completion:** The project was completed in just three months, reducing the timeline by 50% from the original six-month target.
- **Efficiency Gains:** The initiative resolved 90% of the backlog within the first two months, significantly improving request turnaround time.
- **Distribution Improvement:** The client saw a 60% increase in inventory distribution efficiency, reducing inventory holds and ensuring timely medical supply access.

Conclusion:

By leveraging AffinityCore's expertise and streamlined process management, the client overcame their distribution challenges. This led to a 50% faster project completion rate, a 60% improvement in inventory distribution, and a 90% backlog resolution within two months.

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